



## Notice of Nondiscrimination & Accessibility

Cascade Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cascade Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cascade Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Robin Whaley at 541-228-3056

If you believe that Cascade Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Robin Whaley - Civil Rights Coordinator  
2650 Suzanne Way, Suite 200  
Eugene, OR 97408  
541-228-3056 phone - 541-228-3180 fax  
[rwhaley@cascadehealth.org](mailto:rwhaley@cascadehealth.org) email

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Robin Whaley is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.